

Youth Opportunity Pass Consent 2022-23

C-TRAN's Youth Opportunity Pass provides one full year of free public transit access starting September 1 of the current year through August 31 of the following year. It does not provide service past the Columbia River or access to C-VAN paratransit, TriMet or the Portland Streetcar.

The total value of the pass for the entire year is over \$300. Because of that, it's very important that you take the time to carefully read the following information to ensure that access to these transit privileges remain available to you throughout the year. Following each section is a space for you and a parent or guardian (if applicable) to initial, indicating that you have read and understand the information provided. When completed, please return this consent form to your school or program staff. School or program staff will NOT release a pass without a consent form.

Part A. Rules and Guidelines

Riding C-TRAN is easy.

If you need help planning your trip, use our online Trip Planner or call Customer Service at (360) 695-0123. When you've determined which bus to catch and the time it is expected to arrive, follow these simple steps:

- Wait at a C-TRAN bus stop or shelter. C-TRAN has more than 1,100 bus stops clearly marked with the route number of each bus serving that stop.
- Be sure you are visible to the driver. Stand close to the sign or shelter and watch for the approaching bus.
- Have school ID/pass ready.
- Allow other passengers to get off the bus before you board.
- Show the driver your pass.
- About one block before your stop, signal the driver by pressing the yellow or black bell strip on the wall near the bus window. This isn't necessary on The Vine, which stops at all platforms.

Rules for Riding

To ensure a safe and pleasant ride for everyone, the following general rules apply:

- Make seats available to seniors, persons with disabilities and other riders when needed.
- Do not smoke or vape, eat, drink, litter or disturb other C-TRAN riders.
- Stand behind the white line after paying your fare.
- Avoid unnecessary conversation with the operator.
- Adequately wrap and contain any article that may spill or has an offensive odor.
- Children are not allowed to stand on seats.
- Report any unattended items, graffiti or other vandalism to the driver or Customer Service.

The following are not allowed on C-TRAN buses, park and rides or transit centers:

- Flammable, explosive or hazardous materials
- Illegal weapons
- Disturbing drivers or riders with loud, harmful or harassing behavior
- Spitting
- Defacing or damaging property
- Refusing to pay proper fare
- Boarding without wearing a shirt or shoes
- Using tobacco or electronic cigarettes
- Putting feet on seats
- Littering on any C-TRAN bus or property
- Playing sound equipment without earphones
- Sleeping, lying down or occupying more than one seat
- Any violation of federal, state or municipal law

Violations of these rules, as well as those found in the Unlawful Bus Conduct (RCW 9.91.025), may result in refusal of service or arrest.

Service Animals on C-TRAN

Your service animal is welcome on C-TRAN. No permit is required, but your operator may ask you to verbally confirm that it is a service animal. You are responsible for the care and supervision of your animal while on the bus, so please follow these guidelines to ensure a safe and enjoyable experience for all (*failure to do so may result in a denial of service*):

- Service animals must be leashed or contained in a closed carrier and remain at your feet or on your lap. They may not sit on a vehicle seat.
- Service animals must remain under your control at all times and may not act aggressively toward people or other animals.
- The animal must be housebroken. You are responsible for any damage or soiling caused by your service animal.

Carry-On Items

- C-TRAN drivers may refuse to allow articles on board that could create a nuisance or cause harm.
- Drinks and food must be in spill-proof containers.
- No eating is allowed on the bus.
- Other large objects may be allowed at the discretion of the operator.
- Aisles and doorways must be kept clear at all times.
- Children must be removed from strollers while on board the bus.
- Strollers must be folded and kept out of the bus aisle and in the control of the owner.

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Safety

Safewatch: Every C-TRAN bus, van and vehicle is also a SafeWatch vehicle with instant access to emergency help. For you, that means a safe-house on wheels; just flag down a C-TRAN vehicle or stay on the bus with an operator if you need help. If you ever feel unsafe while riding a C-TRAN bus due to the actions of another passenger, notify the operator. ***For your safety, all C-TRAN buses are equipped with video surveillance so your picture and voice may be recorded during your trip.***

Safestop: After 8:00 p.m., passengers who are traveling alone can request that their driver stop anywhere along their bus route, where safety allows. This program extends into daylight hours during adverse weather situations such as snow and ice or other emergencies.

Quick Tips

- Do not cross in front of a C-TRAN bus at a bus stop. Wait until the bus leaves the stop, and then cross carefully.
- If you are standing in the bus, hang onto the handrails provided in the event the bus makes a quick stop.
- Electronic devices make it harder to hear what is going on around you. Be mindful and watchful of your surroundings.

For more information about C-TRAN safety, please visit www.c-tran.org/about-c-tran/safety-and-security.

Terms and Conditions

- Use of the Youth Opportunity pass may be used for unlimited Local travel only when presented to a driver along with a current year school issued photo ID. When using an electronically chipped sticker, it must be tapped and accepted at a card reader. Valid fare and school issued photo ID is required for each vehicle boarding and at designated transit areas. Additional terms apply. Go to myhopcard.com or call 1-844-MYHOPCARD to review the full terms of use.
- Use of the Youth Opportunity Pass sticker constitutes acceptance of these terms. Stickers are non-transferable and use is subject to applicable laws, codes and procedures. Youth Opportunity Pass stickers have no cash value and can't be refunded or sold.
- Youth Opportunity Pass stickers must be presented when requested by authorized fare enforcement personnel.

Part A.

Participant Initials

Guardian Initials

Part B. Participant Agreement

School Year 2022-23

I have reviewed the rules for riding on C-TRAN. I understand and agree to abide by the rules of conduct as outlined in this document while on C-TRAN property. I fully understand that following these rules ensures my continued participation in the Youth Opportunity Pass program. Failure to follow these rules may result in disqualification from the program and from riding C-TRAN.

By signing this document, I agree to allow school or program staff to issue me a Youth Opportunity Pass which is valid for the entire school year and through the following summer. I understand that the pass:

- May not be replaced if lost or damaged;
- May not be sold, traded or used by anyone other than myself;
- Provides unlimited and unsupervised access to C-TRAN Local bus service through **August 31, 2023**;

Sharing of Information: C-TRAN never shares information; however, by signing this agreement you understand that in certain situations your name and photo may be shared by C-TRAN for official purposes only.

C-TRAN and the school or program I participate in are not responsible for any injury that occurs on C-TRAN property if injury is the result of my failure to abide by the rules as stated in this agreement. I understand that this is a C-TRAN initiative. I will hold the school or program harmless for all loss, injury or damage that may arise from my participation in the Youth Opportunity Pass program.

Please Print Clearly	
Participant's Name	
School or Program Attending	

Participant Signature

Parent/Guardian Signature (if applicable)

<p>For school use ONLY</p> <p>_____</p> <p>Print name of school faculty who received the consent form and released sticker to student.</p> <p>_____</p> <p>Signature of school faculty</p>	<p>Date Received: _____</p>
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