

Directions on how to connect to the school network from home.

If you are not able to connect/get past the Proxy window, here are some directions:

When you are logging on at home, make sure you use these directions.

After connecting to your home internet, and logging in with your student email account, launch the browser. If the login/authentication window does not appear, type in a different web address, such as Dell.com or Apple.com. This should then allow the pop-up window to appear.

For log in at the Proxy window, use:

first_last for the user name. Do not add @washougalsd.org. If this is added, you cannot log in.

There are times that when a student is logging into the authentication screen, it may disappear and the students need to refresh the webpage to bring it back. Other times, if there are multiple tabs open in the browser, this too can cause the authentication window to close prematurely. Best when at home, to close Chrome and relaunch so only one tab is open.

If a student is typing their username in the proxy screen continues to close, refresh the page so the proxy window appears, type in the user name and save it to the clipboard (select text and press Ctrl - C). Refresh the page, past the user name and type in the password. Note: you may need to perform this process several times due to the proxy window closing prematurely.